



FY 2002 Goals, Objectives, Targets, and Results

	Goals	Objectives	Targets	Results
Safety	Goal 1 Ensure a safe, secure, and drug-free work environment	1A. Reduce and deter employee-on-employee assaults and credible threats	<ul style="list-style-type: none"> • Not to exceed 500 employee-on-employee assaults and credible threats 	278
		1B. Deter robberies of postal employees and facilities	<ul style="list-style-type: none"> • Not to exceed 60 facility robberies • Achieve a facility-robbery solution rate of 70% • Not to exceed 45 non-facility robberies • Achieve a non-facility robbery rate of 50% 	44 58.9% 55 22.7%
		1C. Reduce and deter illegal drugs in the postal environment	<ul style="list-style-type: none"> • Implementation of strategies at a minimum of 18 identified facilities 	18
		1D. Ensure compliance with prescribed pre-employment screening criteria	<ul style="list-style-type: none"> • 85 district hiring office reviews completed • 85 reports issued to management • 90% of corrective actions completed 	78 78 Not Tracked
		1E. Ensure compliance with prescribed procedures for HCR driver screening	<ul style="list-style-type: none"> • 11 DNO reviews completed • 11 reports issued to management • 90% of corrective actions completed 	11 11 Not Tracked
Security	Goal 2 Reduce and deter criminal attack of postal products, services and assets	2A. Reduce and deter attacks on postal vehicles, apartment panels, collection boxes, NDCBUs, and CBUs in AZ and CA	<ul style="list-style-type: none"> • Not to exceed the average number of attacks in AZ and CA for the two prior fiscal years (3,623 adjusted) 	5,372
		2B. Identify and resolve domestic and international in-transit mail theft	<ul style="list-style-type: none"> • 30 major domestic and international airport mail theft problems resolved • 18 airport security reviews conducted • 18 ASYS airport ground-handling personnel screening clearance reviews conducted • 18 SNET airport ground-handling personnel screening clearance reviews conducted 	28 24 15 16
		2C. Reduce and deter mail theft-related ID and ID takeover schemes	<ul style="list-style-type: none"> • 1,640 ECMT prosecutive actions • 95 ICMT prosecutive actions 	2,160 88
		2D. Reduce and deter theft of registered mail, including remittances	<ul style="list-style-type: none"> • ≤195 remittance losses of registered mail • A minimum of 90 security reviews to be completed 	204 66
		3A. Reduce and deter embezzlements	<ul style="list-style-type: none"> • Resolve 550 financial embezzlement schemes • 80 from SIA offices 	605 182
Integrity	Goal 3 Reduce the use of the postal system to defraud consumers, businesses, and government agencies and prevent its use to transport prohibited, illegal, and dangerous mailings and their proceeds	3B. Reduce and deter criminal misuse of the Postal Service's Workers' Compensation Program and reduce long-term compensation costs	<ul style="list-style-type: none"> • 240 long-term or short-term FWC schemes resolved • \$105 million in cost avoidance • 105 COP schemes resolved • \$4.4 million in COP savings 	244 \$102,354,703 129 \$6,104,552
		3C. Reduce and deter postage fraud schemes	<ul style="list-style-type: none"> • 75 postage fraud schemes discontinued • 20 criminal or civil prosecutive actions in high-risk areas 	83 13
		3D. Assure the sanctity and security of the U.S. Mail	<ul style="list-style-type: none"> • 14 weekly summary reports submitted to USPS chief operating officer • 100% coverage at high-risk sites <ul style="list-style-type: none"> • high-risk sites identified • high-risk sites covered 	14 100% 14 14
		3E. Ensure the security of Postal Service employees and assets	<ul style="list-style-type: none"> • 66 security reviews completed • 66 reports issued to postal management • 90% of corrective actions implemented 	97 97 Not Tracked
		4A. Reduce and deter multi-state domestic and international telemarketing operations and direct-mail operations	<ul style="list-style-type: none"> • 18 multi-state domestic and international telemarketing and direct mail Category 1 operations disrupted 	43
		4B. Reduce and deter deceptive mailing operations	<ul style="list-style-type: none"> • 80 deceptive mail operations disrupted <ul style="list-style-type: none"> • 50 from divisions • 30 from Headquarters and ISOSGs 	106 67 39
		5A. Reduce and deter use of the nation's mail system by organized groups to transport illegal narcotics	<ul style="list-style-type: none"> • 2 source city, nationally coordinated interdictions • 1 non-source city, nationally coordinated interdiction • 85 organized groups identified and disrupted 	2 1 118
		5B. Reduce and deter use of U.S. postal money orders to launder money by disrupting money-laundering operations	<ul style="list-style-type: none"> • 20 operations disrupted 	22
		5C. Reduce and deter use of the U.S. Mail for procurement of delivery of materials that promote the sexual exploitation of children	<ul style="list-style-type: none"> • Identify and prosecute 245 offenders 	194



FY 2003 Goals, Objectives, Indicators, and Targets

	Goals	Objectives	Indicators	Targets
Safety	Goal 1 Ensure a safe, secure, and drug-free work environment	1A. Ensure employee screening is effective	1A-1. District hiring offices reviewed that are in compliance with prescribed screening criteria	1A-1. All district hiring offices reviewed are at 90% compliance
		1B. Enhance security of postal facilities	1B-1. "Facility Risk Rating" for high-profile postal facilities	1B-1. Establish indicator and baseline
Security	Goal 2 Reduce and deter criminal attack of postal products, services, and assets	2A. Reduce theft of mail	2A-1. Number of ICMT prosecutive actions related to identity theft and identity-takeover schemes	2A-1. 95 ICMT actions
			2A-2. Number of ECMT prosecutive actions related to identity theft and identity-takeover schemes	2A-2. 2,350 ECMT actions
			2A-3. Compliance with all airport security review criteria	2A-3a. 80% correction of deficiencies identified in FY 2003 physical airport security reviews that are under control of AMC manager, to include 100% of all policy and process compliance issues
		2B. Reduce and deter criminal misuse of the Postal Service Workers' Compensation Program and reduce costs due to fraudulent schemes	2B-1. Periodic roll schemes resolved and cost avoidance achieved due to termination or reduction of benefits and civil settlements	2B-1a. 210 FWC schemes resolved through criminal or administrative actions
				2B-1b. \$108 million in cost avoidance
			2B-2. Front-end investigations cost savings and schemes resolved (COP and occupational injuries)	2B-2a. 210 front-end schemes resolved through criminal or administrative actions
				2B-2b. \$8.78 million in cost savings
			Integrity	Goal 3 Reduce the use of the postal system to defraud consumers, businesses, and government agencies and prevent its use to transport prohibited, illegal, and dangerous mailings and their proceeds
3A-2. Number of deceptive mailing operations disrupted via criminal, civil, or administrative action	3A-2. 110 operations disrupted			
3B. Reduce the use of postal money orders and the postal system to launder money	3B-1. Number of money laundering operations disrupted	3B-1. 20 operations disrupted (excluding 3B-2. below)		
	3B-2. Number of money laundering schemes attributed to terrorist activities	3B-2. Identify schemes and establish baseline and case subject codes		
3C. Reduce and deter the use of the U.S. Mail for procurement or delivery of materials that promote the sexual exploitation of children	3C-1. Number of offenders identified and prosecuted	3C-1. 180 offenders prosecuted		

AMC-airport mail center
 ASYS-airline systems
 CBU-collection box units
 COP-continuation of pay
 DNO-distribution network office

ECMT-external crimes-mail theft
 FWC-fraudulent workers' compensation
 HCR-highway contract route
 ICMT-internal crimes-mail theft
 ISOSG-Inspection Service Operations Support Group

NDCBU-neighborhood delivery and collection box units
 SIA-segmented inventory account
 SNET-shared network terminal
 THS-terminal handler suppliers

U.S. Postal Inspection Service Criminal Statistics for FY 2002

Type of Investigation	Arrests	Convictions*
Mail Theft <i>(includes theft and possession of stolen mail)</i>	5,858	5,215
Miscellaneous External Crimes <i>(includes counterfeit and contraband postage, money order offenses, vandalism, and arson)</i>	395	394
Miscellaneous Employee Crimes <i>(includes theft of postal property and sabotage of equipment)</i>	69	54
Bombs, Threats, Hoaxes, and Explosive Devices	65	42
Prohibited Mailings <i>(includes hazardous material, firearms and weapons, intoxicants, extortion, and false documents)</i>	202	141
Assaults and Threats <i>(includes threats and assaults against on-duty postal employees)</i>	325	238
Robbery	87	80
Burglary	137	140
Mailing of Controlled Substances <i>(includes narcotics, steroids, drug-related proceeds, and drug paraphernalia)</i>	1,385	1,204
Employee Narcotics Cases <i>(includes employees and non-employees selling narcotics on postal property)</i>	34	23
Mail Fraud	1,634	1,453
Child Exploitation, Mailing of Obscene Matter, and Sexually Oriented Advertisements	253	259
Financial and Expenditure Investigations	282	267
Workers' Compensation Fraud	45	35
Revenue Investigations	57	43
TOTAL	10,828	9,588

*Convictions may be related to cases from prior reporting periods.

Postal Inspection Service Jurisdiction and Laws

Postal Inspectors enforce more than 200 federal laws in investigations of crimes that may adversely affect or fraudulently use the U.S. Mail, the postal system, or postal employees. The list below describes some of our most important areas of jurisdiction.

Assaults (18 USC 111 & 1114)

The protection of Postal Service employees is one of our most important responsibilities. Inspectors promptly investigate assaults and threats that occur while postal employees are performing official duties or as a result of their employment.

Bombs (18 USC 1716)

Although a rare crime, the mailing of bombs is given one of our highest investigative priorities due to the severe impact it can have on postal customers, employees, and operations.

Burglary (18 USC 2115)

The Postal Service has averaged about 300 burglaries each year. Inspectors have minimized losses through the use of security equipment and facility design.

Child Exploitation (18 USC 1470, 2251, 2252, 2253, 2254, 2422, 2425)

The Postal Inspection Service has long been recognized as the leading federal law enforcement agency in the effort to combat the production and distribution of child pornography and other crimes exploiting children through the mail and, when it involves the mail, over the Internet.

Controlled Substances (21 USC 841, 843 & 844)

Postal Inspectors initiate investigations related to transporting and distributing narcotics through the mail or at postal facilities.

Electronic Crimes (18 USC 1029, 1030, 1343 & 2701)

Inspectors protect postal customers from fraud schemes and other crimes that may occur online and involve the misuse of the mail or of the Postal Service. This includes using or selling stolen or counterfeit access devices, such as credit card numbers; using protected computers without proper authority or exceeding authorized access; using computer communications in a scheme to defraud; and unauthorized access to communications that are stored electronically via a communications service.

Embezzlement (18 USC 1711)

Postal Inspectors investigate employees and contractors suspected of embezzling postal funds and review the Postal Service's internal financial controls to protect postal revenue and assets from internal theft or misuse.

Forfeiture (18 USC 981 and 982)

Postal Inspectors use criminal and civil forfeiture statutes, when appropriate, to seize assets associated with criminal acts.

Identity Fraud (18 USC 1028)

The Postal Inspection Service is a leading federal law enforcement agency in the investigation of identity takeovers, a crime that often begins with the theft of mail or use of the mail to defraud individuals or financial institutions.

Mail Fraud (18 USC 1341, 1342 & 1345; 39 USC 3005 & 3007)

The Postal Inspection Service is committed to protecting postal customers from misuse of the mail. Inspectors place special emphasis on mail fraud scams related to advance fees, boiler rooms, health care, insurance, investments and other consumer frauds, especially when they target the elderly or other susceptible groups.

Money Laundering (18 USC 1956 & 1957)

Postal Inspectors aggressively investigate criminals who attempt to conceal the proceeds of illegal acts through monetary transactions. Inspectors identify and seize criminals' assets, denying violators the proceeds of their crimes.

Money Order Crimes (18 USC 500)

Postal Inspectors investigate the counterfeiting, altering, and forging of postal money orders.

Robbery (18 USC 2114)

Postal Inspectors respond promptly to robberies of postal employees and postal contractors. Inspectors focus on preventing robberies through the use of security equipment and improved postal procedures.

Theft of Mail (18 USC 1708 & 1709)

Postal Inspectors invest significant resources into the investigation of mail theft by criminals, postal contractors, and employees.

Workers' Compensation Fraud (18 USC 1920)

The Postal Inspection Service places a high priority on investigations of workers' compensation fraud due to the high costs of the program: The Postal Service incurs about 25 percent of the entire federal government cost of workers' compensation.



For assistance with postal-related problems of a law enforcement nature, contact your nearest Inspection Service division.

Florida Division

3400 Lakeside Dr, 6th Fl
Miramar FL 33027-3242
954-436-7200

Gulf Coast Division

PO Box 1276
Houston TX 77251-1276
713-238-4400

Detroit Division

PO Box 330119
Detroit MI 48232-6119
313-226-8184

Mid-Atlantic Division

PO Box 3000
Charlotte NC 28228-3000
704-329-9120

Midwest Division

1106 Walnut St
St Louis MO 63199-2201
314-539-9300

New York Division

PO Box 555
New York NY 10116-0555
212-330-3844

Northeast Division

495 Summer St, Ste 600
Boston MA 02210-2114
617-556-4400

San Francisco Division

PO Box 882528
San Francisco CA 94188-2528
415-778-5800

Chicago Division

433 W Harrison St, Rm 50190
Chicago IL 60669-2201
312-983-7900

North Jersey/Caribbean Division

PO Box 509
Newark NJ 07101-0509
973-693-5400

Northwest Division

PO Box 400
Seattle WA 98111-4000
206-442-6300

Philadelphia Division

PO Box 7500
Philadelphia PA 19101-9000
215-895-8450

Rocky Mountain Division

1745 Stout St, Ste 900
Denver CO 80299-3034
303-313-5320

Southeast Division

PO Box 16489
Atlanta GA 30321-0489
404-608-4500

Southern California Division

PO Box 2000
Pasadena CA 91102-2000
626-405-1200

Southwest Division

PO Box 162929
Ft Worth TX 76161-2929
817-317-3400

Washington Division

PO Box 3310
Capitol Heights, MD 20791-3310
301-499-7346

Western Allegheny Division

1001 California Ave
Pittsburgh PA 15290-9000
412-359-7900

Office of Recruitment

9600 Newbridge Drive
Potomac, MD 20854-4436
301-983-7400

Roughly 1,900 Postal Inspectors are stationed throughout the United States. In FY 2002, they arrested 10,828 suspects for crimes involving the U.S. Mail.





The mission of the United States Postal Inspection Service is to protect the U.S. Postal Service, its employees and its customers from criminal attack, and protect the nation's mail system from criminal misuse.

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U.S. Postal Inspection Service
475 L'Enfant Plaza SW
Washington, DC 20260-2175

Lee R. Heath
Chief Postal Inspector

Daniel L. Mihalko, Inspector in Charge
Congressional & Public Affairs

Debbi Baer, Editor
Congressional & Public Affairs

Martin Communications, Inc.
Design

For more information on the
U.S. Postal Inspection Service,
go to our Web site at:
www.usps.com/postalinspectors

For information on employment
opportunities, write to:
Office of Recruitment
9600 Newbridge Drive
Potomac, MD 20854-4436
Or call 301-983-7400